

Position Description

Position Title:	Clinician – Hospital Outreach Post Suicidal Engagement
Reports to:	Manager – Hospital Outreach Post Suicide Engagement
Department:	Hospital Outreach Post Suicide Engagement (HOPE)
Directorate:	Community Care & Mental Health & Chief Allied Health Officer
Cost centre:	H0489
Code & classification:	Registered Psychiatric Nurse Grade 3, Years 1 – 4 (NP81 – NP74) Social Worker Grade 3, Years 1 – 4 (YC46 – YC49), Occupational Therapist Grade 3, Years 1 – 4 (YB24 – YB27), Psychologist Grade 2, Years 1 – 4 (PK1 – PK4)
Employment conditions:	Victorian Public Mental Health Services Enterprise Agreement 2025 – 2028 and its successors, or Medical Scientists, Pharmacists and Psychologists Victorian Public Sector (Single Interest Employers) Enterprise Agreement 2021 – 2025 and its successors, and GV Health Policies and Procedures (and as varied from time to time)

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The HOPE Program is a state government initiative that provides assertive outreach support to clients following a suicidal behaviour or suicidal crisis.

The HOPE program aims to engage individuals who often do not meet the threshold for such services using a trauma informed approach and providing clinical and practical supports.

The objectives of the program include:

- Improve the capacity and capability of the workforce at selected hospital sites to identify and support clients
- Improve links to community-based support for clients that is tailored, timely and responsive to their unique needs and circumstances
- Provide community-based support that enables clients to build self-resilience and capacity to self-manage social, economic and environmental factors that contribute to suicidality

The HOPE clinician will provide a high standard of care in a manner that is alert to, respectful of and responsive to the views and needs of consumers, families, carers and their culture and communities. The clinician must be able to work autonomously and productively with other team members to maximise team objectives and maintain a high standard of clinical care. The role requires the provision of outreach service across a designated catchment area therefore travel and working across locations may be involved. You will be part of a diverse team that delivers coordinated care to HOPE Participants through working collaboratively with other clinicians, Family Carer Peer Support workers and Psychosocial Support Workers.

Some out of hours work may be required.

Essential Qualities:

- You are able to empathise with the people seeking help through the HOPE program
- You have the ability to develop respectful and supportive relationship with both internal and external stakeholders.
- You have a high level of self-motivation and initiative with professional and ethical integrity.
- You are aware of the importance of a work/life balance and use of strategies of self-care.

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to the following:

- Provides assessment, triage and treatment planning in relation to clients who have a history of suicide attempts or who are expressing suicidal ideation.
- Provides empirically supported individual and group psychotherapy.
- Facilitation of interagency liaison tasks may be required from time to time to ensure best possible treatment is maintained.
- Adheres to and complies with relevant legislation including Mental Health and Wellbeing Act Victoria (2023) and report on all matters of legislative compliance as required under this Act.
- Maintains appropriate records related to service delivery and the timely completion of all necessary statistical data to meet KPI's.
- Actively participates in matters and activities relating to occupational health and safety including compliance with relevant legislation, regulations and codes of practice.
- Actively engages in professional, development activities in order to keep up to date with advances in the field of personality disorder.
- Demonstrates exemplary treatment of all patients, clients, families, residents, visitors and staff in a courteous and non – discriminatory manner.
- Actively seeks customer feedback on clinical service delivery and leads initiatives to respond to recommendations from feedback.
- Promptly report vital participant's observations that are outside the normal range of the participant.
- Provides collaborative, solution focussed care delivery keeping the consumer, carer or Nominated Person at the centre of all decision making.
- Clinical practices are conducted consistent with the principles of Trauma Informed Care, Gender & Sexually Diverse Sensitive Practice and Culturally and Linguistically Diverse populations.
- Participates in clinical review meetings.
- Supports LLEW staff in their care and support of consumers/carers.
- Provide quality and safe clinical care for consumers
- Ensure Consumers, families/representatives or carers are provided with timely information and are involved in decision making about their care planning and treatment
- Accept accountability for own actions and seek guidance when a situation exceeds experience and/or knowledge
- Uphold and protect consumer rights, maintain strict confidentiality and continually practice to the principles of open disclosure
- Comply with best practice healthcare standards, legislation, and GV Health's Clinical Governance Framework and clinical practice guidelines

- Consumer feedback and complaints are responded to appropriately to ensure that issues are resolved and quality and safe clinical care is provided
- Maintain accurate and current clinical records ensuring documentation meets professional and legal standards
- Promptly report vital consumer observations that are outside the normal range as per clinical guidelines and escalation process.
- Ensure an effective discharge from hospital or services that reflects the needs of the consumer.
- Collaborate and communicate with all members of the health care team to achieve desired consumer outcomes
- Respect the decisions and actions of others
- Contribute to interdisciplinary team meetings and clinical education sessions to facilitate consumer care goals.
- Support and participate in evidence-based programs to evaluate and improve the quality of consumer care and outcomes
- Maintain current knowledge of clinical practice
- Actively participate in identifying where improvements can be made to the quality of consumer care
- Participate in clinical audits, research, process redesign and accreditation against healthcare standards to ensure ongoing clinical practice improvement and the quality of consumer care.
- Commit to ongoing professional development of self, other employees and the profession
- Maintain and demonstrate regulated clinical skills and competencies by undertaking professional development and completing mandatory training as defined by GV Health
- Undertake credentialing and review of scope of practice and work within these
- Improve performance by seeking feedback, setting goals and participating in annual performance reviews
- Support the development of others by acting as a resource to colleagues and participating in orientation of new employees.

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

- All Registered Psychiatric Nurses, Occupational Therapists and Psychologists must have: Current registration with the Australian Health Practitioner Regulation Agency as a Registered Nurse, Occupational Therapist, Psychologist
- All Psychologists must have: Minimum 5 years professional experience as a Psychologist Grade 3 (or equivalent) or Endorsement to practice as Clinical Psychologists, Forensic Psychologists or Clinical Neuropsychologists
- All Social Workers must have: An approved degree in Social Work and eligibility for membership of the Australian Association of Social Workers
- All Occupational Therapists must have: Eligibility for registration with the Occupational Therapy Board of Australia, An approved Degree from a recognised school of Occupational Therapy or other qualifications approved for eligibility for membership of the Australian Association of Occupational Therapy (Vic.)
-

Essential:

- You will have completed qualifications as specified in the EBA relevant to your discipline. In addition, you will have appropriate AHPRA registration for psychology, occupational therapy or nursing

appointments or membership of the Australian Association of Social Workers for social work with a minimum of 2 years clinical experience post obtainment of relevant qualification

- Demonstrated ability to promote and model collaborative and respectful staff – staff and staff – client relationships and to reflect on and resolve interpersonal tensions and utilize clinical supervision within peer settings.
 - Appropriate to the requirements of your clinical discipline (specified in the EBA were relevant), demonstrated ability to provide clinical supervision.
 - Excellent clinical skills and knowledge of current best practice guidelines.
 - Detailed knowledge of and ability to implement a range of clinical interventions in regard to suicide prevention and client focused care.
 - Understanding of the benefits of the LLEW perspective in promoting consumer and carer well being
 - Understanding and knowledge in relevant legislation.
 - Current driver's licence.
 - Detailed knowledge of several empirically supported treatment approaches appropriate for the treatment of clients post suicidal behaviour or suicidal ideation.
-

KEY PERFORMANCE INDICATORS

Your performance will be measured through your successful achievement of:

- Attendance and active participation at meetings as required
 - 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework
 - Active participation in the Performance and Development review process
-

ALL GV HEALTH STAFF ARE REQUIRED TO

- Demonstrate GV Health's CREATE values and behaviours and being a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Develop and maintain collaborative relationships with all other teams and professionals;
- Promote and enable efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete and maintain all mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;

- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Victorian Department of Health Victoria;
- Comply with all applicable position pre-employment checks that are relevant to the role, which may include but is not limited to; police checks, Working with Children's Check (WWCC), National Disability Insurance Scheme (NDIS) and Aged Care screening requirements;
- In this role you may occasionally interact with distressed, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. All staff are required to comply with all safety related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

Community Care & Mental Health & Chief Allied Health Officer	Clinician - HOPE
---	-------------------------

Reviewed by:	Manager - HOPE
---------------------	----------------

Issue Date:	May 2026
--------------------	----------

ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.gvhealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)