

Position Description

Position Title:	Senior Clinician – Acute Response
Reports to:	Manager – Access Team
Department:	Acute Response
Directorate:	Community Care & Mental Health & Chief Allied Health Officer
Cost centre:	H0453
Code & classification:	Registered Psychiatric Nurse Grade 4, Years 1 – 3 (NP75 - NP77), Social Worker Grade 4, Years 1 – 4 (HR25 – HR28), Occupational Therapist Grade 4, Years 1 – 4 (HR9 – HR12), Psychologist Grade 3, Years 1 – 4 (PL1 – PL4)
Employment conditions:	Victorian Public Mental Health Services Enterprise Agreement 2025 – 2028 and its successors, or Medical Scientists, Pharmacists and Psychologists Victorian Public Sector (Single Interest Employers) Enterprise Agreement 2021 – 2025 and its successors and GV Health Policies and Procedures (and as varied from time to time)

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The Acute Response Senior Clinician will be responsible for providing a senior level of clinical community mental health practice within the GVAMHS Adult Community Mental Health Team. The incumbent will be expected to be proficient in acute assessment and response, case management, and will act as a major resource in terms of the seamless transition of consumers along the mental health continuum of care.

In conjunction with the Clinical Manager, the incumbent will be expected to supervise and participate in the performance evaluation of other staff. The role will require a high level of clinical knowledge and expertise in mental health. The role requires the provision of outreach services across the catchment area of GVAMHS.

This position amongst others is responsible for promoting Goulburn Valley Health as a quality regional health

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to the following:

- Provide senior clinical support to the multidisciplinary team. In conjunction with the Consultant Psychiatrist, the incumbent will be expected to make clinical decisions with regard to the provision of consumer services, where there is a difference of opinion within the team
- Assist in the development of appropriate services to meet identified needs
- Demonstrate an ability and willingness to encourage both consumer and carer participation in the development of the consumers Recovery goals.

- Consumer focused comprehensive assessment including mental status examination, risk assessment, identification of consumer and carer/family issues in the context of a culturally sensitive service delivery model
- Crisis intervention including defusing potential/actual aggression
- In partnership with consumers and significant others, the formulation of recovery care plans including the management and acceptance of risk
- Provision of case management services in keeping with the principles of the supported decision making philosophy of the Victorian Mental Health Act 2014 and related legislation
- Participation in the Community Mental Health Team clinical review and planning processes
- Participate in the development and implementation of quality improvement activities to ensure that services provided by the Community Mental Health Acute Response Team meet relevant best practice standards, e.g.; National Standards for Mental Health Services 2010
- Develop and maintain therapeutic and professional relationships with consumers and carers and other agencies
- Maintain an effective client record system and ensure high quality documentation of case note entries, treatment plans
- Assist in the maintenance of effective monitoring systems, records and data
- Assist in the maintenance of Occupational Health and Safety in the work place
- Participates in the training and supervision of less experienced staff and students on placement
- Provide support and consultation to other team members to assist their duty performance
- Assist with roster and resource management
- Provide support and consultation to other team members to assist their performance. Provision of clinical supervision to other staff
- Participate in rotating roster as required
- Provide a high-quality service to internal customers and consumers that reflects best practice and adds value to GV Health
- Assist the organisation in achieving clinical effectiveness by providing the appropriate systems, information or services to clinical areas

KEY SELECTION CRITERIA

Formal Qualification(s) and Registration(s) Requirements:

- All Registered Psychiatric Nurses, Occupational Therapists and Psychologists must have: Current registration with the Australian Health Practitioner Regulation Agency as a Registered Nurse, Occupational Therapist, Psychologist
- All Psychologists must have: Minimum 5 years professional experience as a Psychologist Grade 2 (or equivalent) or Endorsement to practice as Clinical Psychologists, Forensic Psychologists or Clinical Neuropsychologists
- All Social Workers must have: An approved degree in Social Work and eligibility for membership of the Australian Association of Social Workers
- All Occupational Therapists must have: Eligibility for registration with the Occupational Therapy Board of Australia, an approved Degree from a recognised school of Occupational Therapy or other qualifications approved for eligibility for membership of the Australian Association of Occupational Therapy (Vic.)
- Registered Nurses must hold a post graduate diploma in psychiatric/mental health nursing or have completed a specialist undergraduate Mental Health Nursing program
- Allied Health Professionals must have a minimum of 5 years' relevant (post-graduation) clinical mental health experience

Essential:

- An ability to provide professional leadership, support and supervision to other team members
- Highly developed clinical skills including significant experience in community based Acute mental health assessment and brief intervention with a demonstrated capacity to work autonomously
- Computer competency of a high level
- Proven ability to develop links with community organisations and to provide consultation and liaison services to key stakeholders and other service provider
- Engage and participate in an integrated AOD assessment and treatment process.

Desirable:

-

KEY PERFORMANCE INDICATORS

Your performance will be measured through your successful achievement of:

- Completion of required clinical work in a timely manner
- Completion of contact data to meet contact data key performance indicators
- Supervision and oversight of clinical staff and students.
- Registration is maintained and working within scope of practice
- Attendance and active participation at meetings as required
- 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework
- Active participation in the Performance and Development review process

ALL GV HEALTH STAFF ARE REQUIRED TO

- Demonstrate GV Health's CREATE values and behaviours and being a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Develop and maintain collaborative relationships with all other teams and professionals;
- Promote and enable efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete and maintain all mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;

- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;
- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Victorian Department of Health Victoria;
- Comply with all applicable position pre-employment checks that are relevant to the role, which may include but is not limited to; police checks, Working with Children's Check (WWCC), National Disability Insurance Scheme (NDIS) and Aged Care screening requirements;
- In this role you may occasionally interact with distressed, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. All staff are required to comply with all safety related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

Community Care & Mental Health & Chief Allied Health Officer	Senior Clinician – Acute Response
Reviewed by:	Manager – Acute Response
Issue Date:	August 2026

ABOUT US

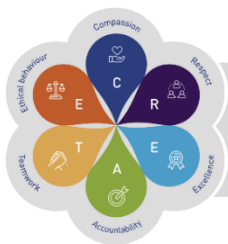
Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



COMPASSION
RESPECT

EXCELLENCE
ACCOUNTABILITY

TEAMWORK
ETHICAL BEHAVIOUR

GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.gvhealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)