

ALTERNATIVE HEALTH SERVICES GUIDE



GV Health's Emergency Department is currently experiencing high demand, resulting in lengthy wait times for patients with non-urgent matters. We ask that community members only come to the Emergency Department for conditions that are urgent or life-threatening. If your condition is not urgent or life-threatening, please visit a GP or refer to the list of alternative services below.



Medicare Urgent Care Clinic



If you need urgent medical care but it's not an emergency, the Medicare Urgent Care Clinic provides urgent care for non-life-threatening injuries and illnesses, located opposite the Shepparton Hospital.
Open: 8am–10pm, 7 days
49 Graham St, Shepparton, VIC.
(03) 5823 3132

NURSE-ON-CALL

Free health care advice from a registered nurse.
Open: 24/7
1300 606 024



Support service for young people (12–25 years old).
Open: Monday, 9am–8pm,
Tuesday–Friday, 9am–5pm
129 High St, Shepparton, VIC.
(03) 5823 8800
ehespace: 1800 650 890
(3pm–10pm)
headspace.org.au/headspace-centres/shepparton

Goulburn Valley Area Mental Health Services Centralised Triage

Mental health support service staffed by a team of experienced local mental health professionals.
Open: 24/7
1300 369 005



Diabetes education, farmer's health, refugee health, cancer support and more.
Open: Monday–Friday, 9am–5pm
399 Wyndham St, Shepparton, VIC.
(03) 5823 3200

URGENT CARE CENTRES



Urgent Care Centre in Euroa
Open: 24/7
38 Weir Street, Euroa, VIC.
(03) 5795 4010



Urgent Care Centre in Yarrawonga
Open: 24/7
33 Piper St, Yarrawonga, VIC.
(03) 5743 8111



Urgent Care Centre in Benalla
Open: 24/7
45–63 Coster St, Benalla, VIC.
(03) 5761 4222



Urgent Care Centre in Kilmore
Open: 24/7
1 Anderson Rd, Kilmore, VIC.
(03) 5734 2000



Urgent Care Centre in Kyabram
Open: 24/7
86–96 Fenaughty St, Kyabram, VIC.
(03) 5857 0200



Urgent Care Centres in Nathalia, Numurkah and Cobram
Open: 24/7
36–44 McDonell St, Nathalia, VIC.
(03) 5866 9444
2 Katamatite Rd, Numurkah, VIC.
(03) 5862 0555
24–32 Broadway St, Cobram, VIC.
(03) 5871 0777



Video call with emergency doctors and nurses.
Open: 24/7, free
ved.vic.gov.au

Maternal and Child Health at Greater Shepparton City Council

A free service and available to all families with children aged 0 to 6.
Open: Monday–Friday, 8.30am–4pm
(03) 5832 9312

Maternal and Child Health Line

This is a 24-hour telephone service staffed by qualified maternal and child health nurses. The telephone line provides over-the-phone information, advice and referral to all families with young children.
Open: 24/7
132 229



Stanhope Telecare Medical Centre GP Service

Regular face-to-face and weekly virtual telehealth consultations with experienced rural health GPs.
Open: Monday–Friday
stanhope@telecare.com.au
hotdoc.com.au | (03) 4800 5291



Kyabram District Health Service After Hours GP Service
Open: Saturday 1pm–9pm & Sunday 9am–5pm
Bookings via Hot Doc. Walk-in patients accepted.

For real-time updates on current demand at our ED and expected wait times, please visit:
www.gvhealth.org.au/our-services/wards/emergency-department

