

Position Description

Position Title:	Senior Clinical Pharmacist – Education and Service Support
Reports to:	Director of Pharmacy
Department:	Pharmacy
Directorate:	Clinical Operations
Cost centre:	N0002
Code & classification:	Grade 3 (SX6 – SX81)
Employment conditions:	I Medical Scientists, Pharmacists and Psychologists Victorian Public Sector (Single Interest Employers) Enterprise Agreement 2021-2025 and GV Health Policies and Procedures (and as varied from time to time)

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect, in general, the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The Senior Clinical Pharmacist – Education and Service Support is a senior clinical leadership position responsible for supporting the safe, effective and efficient use of medicines across GV Health and contracted health services.

The role combines advanced clinical pharmacy practice with pharmacy workforce education and service continuity. A key responsibility is providing planned and unplanned leave coverage across specialised clinical areas and high-acuity services, helping maintain continuity of pharmacy services, high-quality medication management, patient flow and positive patient outcomes.

The position leads and supports the education and professional development of pharmacy staff, from intern pharmacists through to senior clinicians. This includes clinical teaching, mentoring, competency assessment and development, and promoting consistent, evidence-based pharmacy practice.

Working collaboratively within multidisciplinary teams, the role also contributes to clinical governance, medication safety, quality improvement, research, publications and initiatives that build a capable, adaptable and sustainable pharmacy workforce.

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of, but not limited to, the following:

- Provide advanced clinical pharmacy services and workforce support across specialised clinical areas, including ICU, ED, Oncology, and other high-acuity services as required.
- Deliver safe, effective, and evidence-based medication management to support optimal patient outcomes, continuity of care, and patient flow across GV Health and contracted health services.
- Professionally lead and support pharmacy staff in the delivery of clinical and operational pharmacy services across GV HEALTH-supported services.

- Lead, coordinate, and evaluate clinical education, training, onboarding, and competency development programs for pharmacy staff, including intern pharmacists, rotational pharmacists, and senior clinicians.
- Provide advanced mentoring, coaching, and professional supervision to pharmacists, interns, students, and preceptors to support workforce capability, succession planning, and career development.
- Develop, review, and maintain educational resources, orientation programs, clinical guidelines, and training materials aligned with contemporary pharmacy practice standards, accreditation requirements, and organisational priorities.
- Promote evidence-based practice, reflective learning, critical thinking, and continuous professional development within the pharmacy workforce.
- Support workforce development initiatives, including clinical rotations, training pathways, performance development, and credentialing activities.
- Contribute to clinical governance, medication safety programs, quality improvement initiatives, audits, risk management, and accreditation activities.
- Participate in and support research, publications, presentations, and other scholarly activities relevant to clinical pharmacy practice and education.
- Act as a clinical resource and expert advisor to pharmacists, medical, nursing, and allied health staff on complex medication management issues.
- Collaborate with multidisciplinary teams, universities, professional organisations, hospitals, and community partners to enhance education, training, and clinical practice opportunities.
- Maintain advanced and contemporary knowledge of therapeutics, clinical pharmacy practice, healthcare standards, digital health systems, and adult learning principles.
- Support the implementation of new clinical services, practice improvement initiatives, and organisational strategic priorities within pharmacy services.
- Participate in weekend, public holiday, after-hours, and on-call pharmacy services as rostered.
- Identify, communicate, and appropriately document medication-related incidents, prescribing issues, and administration errors in accordance with organisational policies and procedures.

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

- Current general registration as a Pharmacist with the Australian Health Practitioner Regulation Agency (AHPRA).
- Postgraduate qualifications or credentialing in Clinical Pharmacy, Education, Leadership, or a related field.

Essential:

- Demonstrated senior clinical pharmacy experience in an Australian hospital setting, including advanced practice in specialised areas such as ICU, ED, Oncology, or other acute care services.
- Demonstrated expertise in clinical therapeutics, pharmacotherapy, Quality Use of Medicines (QUM), and evidence-based practice, with the ability to support complex patient care and medication safety initiatives.
- Demonstrated ability to identify learning needs and provide effective clinical education, mentoring, supervision and professional development for pharmacists, intern pharmacists, students and multidisciplinary healthcare staff.

- Demonstrated leadership, communication, and organisational skills, with the ability to prioritise workload, manage competing demands, and work effectively within multidisciplinary teams.
- Experience in clinical governance, quality improvement, research, audit, accreditation, and practice improvement activities.
- Demonstrated digital literacy and ability to participate in rostered services including on-call, after-hours, weekend, public holiday, and cross-campus coverage as required.
- Evidence of required immunisations, including COVID-19 and Influenza vaccinations, together with a satisfactory National Criminal History Check, Victorian Employee Working with Children Check, and Commonwealth Statutory Declaration prior to commencement.

Desirable:

- Experience in research, publication, clinical teaching, or pharmacy workforce development programs.
 - Experience working within regional, rural, or multi-site healthcare services.
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KEY PERFORMANCE INDICATORS

Your performance will be measured through your achievement of:

- Demonstrating GV Health CREATE values and behaviours and being a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
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ALL GV HEALTH STAFF ARE REQUIRED TO

- Demonstrate GV Health's CREATE values and behaviours and be a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Develop and maintain collaborative relationships with all other teams and professionals;
- Promote and enable efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete and maintain all mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;
- Do not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Victorian Department of Health, Victoria;

- Comply with all applicable position pre-employment checks that are relevant to the role, which may include but are not limited to: police checks, Working with Children's Check (WWCC), National Disability Insurance Scheme (NDIS) and Aged Care screening requirements;
- In this role, you may occasionally interact with distressed, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. All staff are required to comply with all safety-related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that GV Health reserves the right to modify position descriptions as required; however, I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that I have read and fully understand this Position Description. I agree that I can fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times, follow lawful direction.

By accepting the contract of employment, I am agreeing to the duties and obligations within the Position Description.

Directorate	Clinical Operations
Reviewed by:	Director of Pharmacy
Issue Date:	10/05/2026

ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and well-being outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours, we commit to delivering ongoing quality healthcare for our community:



GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.GVHealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)