

Position Description

Position Title:	Community Worker for Child and Young People
Reports to:	Adult Mental Health Community Team Manager
Department:	Mental Health
Directorate:	Community Care & Mental Health & Chief Allied Health Officer
Cost centre:	H0491
Code & classification:	Community Development Worker CL 2A, Years 1 – 10 (YA39 – YA48)
Employment conditions:	Victorian Public Mental Health Services Enterprise Agreement 2024 – 2028 and its successors and GV Health Policies and Procedures (and as varied from time to time)

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

About the FaPMI program

The FaPMI (Families where a Parent has a Mental Illness) program aims to improve outcomes for consumers who are parents, their children, and their families by reducing the impact of parental mental illness on all family members through timely, coordinated, preventative and supportive action within Adult Mental Health and Wellbeing Services (AMHS). The program is operationalised through the appointment of local FaPMI coordinators who work within AMHS and with network partners to improve their response to families where a parent has a mental illness.

The FaPMI program is coordinated at the state-wide level by The Bouverie Centre, a practice-research-translation centre of La Trobe University.

Integral to the program are principles of family inclusion, valuing the contributions of people across the life span with Lived Experience, adopting trauma recovery and strengths-based frameworks, and considering the particular needs of families from culturally and linguistically diverse (CALD) and Aboriginal and Torres Strait Islander backgrounds.

ROLE STATEMENT:

The position is in the FaPMI program and will support the FaPMI program aims. The FaPMI program aims to improve outcomes for all family members where a parent experiences mental health difficulty.

As FaPMI Community Worker for Children and Young People (FaPMI CYP Worker) you will have a particular focus on supporting children and young people up to 25 years old, including young carers. The FaPMI CYP Worker position will contribute to provision of a whole of family approach to service delivery. FaPMI State-wide is responsible for coordinating the FaPMI program at the state level and for supporting the FaPMI coordinators and FaPMI CYP Worker positions located in AMHWS across Victoria.

The position will help to deliver on the Commission's intention to provide a stronger focus on early identification of young carers by both the mental health and wellbeing system and the education system. This position will be part of the supports to address young carer needs in a more supportive and timely way than is currently the case.

Note: Children, young people, and young carers refers to children and young people who are impacted by or provide care in relation to the mental illness of their parent or other family member.

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to

- In collaboration with relevant service providers, identifying support needs and options for children, young people and young carers to:
 - strengthen their existing support network within their family context, where safe and appropriate to do so
 - Access more formal support services where there are identified gaps in informal supports
- Providing practical support, information, and connection to children and young people, including referral to appropriate peer support programs
- Supporting children, young people and their families to access financial assistance in liaison with the FaPMI coordinator, through the FaPMI brokerage fund
- Promoting awareness of young carer supports to service providers, including through developing relationships with local schools and other youth focused organisations
- Developing pathways to supports for children and young people
- Supporting delivery of the local AMHWS FaPMI yearly plan with the FaPMI coordinator
- Participating in FaPMI State-wide activities including working groups and FaPMI CYP Worker community of practice
- Co-facilitation of peer groups for children and young people
- Facilitating access to transport for young people, where appropriate
- Recognises the importance of work/life balance and use strategies of self-care

PERSONAL QUALITIES AND CAPABILITIES

- Understand how own emotions and feelings can impact performance.
- Assume responsibility for own learning needs.
- Self-motivated with high level of communication, teamwork and time management skills.
- The ability to adapt to meet multiple demands and prioritise workload.
- The ability to actively listen, sensitively respond and understand others' perspectives.
- Support the development of others by acknowledging the achievement and development as well as acting as a resource and assisting colleagues/students to grow and develop their skills.
- Effectively works as part of a team and model team qualities like respect, helpfulness and cooperation.

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

- Certificate IV in Community Development or equivalent (e.g. Certificate IV in Community Services)

Essential:

- Knowledge of young caring roles and the impact on carers' health and wellbeing
 - Knowledge of mental health and other community service delivery systems
 - Experience working with children and young people
 - Well-developed verbal and written communication skills
 - A commitment to family-inclusive practice and maximising opportunities and support for children, young people and families
 - Understanding of the dynamics and risks of family violence
 - Understanding of confidentiality, consent and information sharing legislation
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KEY PERFORMANCE INDICATORS**Your performance will be measured through your successful:**

- Development and maintaining of collaborative relationships with all other teams and professionals;
 - Promoting and enabling of efficient teamwork and service provision both within the department and/or organisation and with other service providers;
 - Ability to contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
 - Active participation in FaPMI state-wide activities.
 - Participates in the co-facilitation of peer support programs for children and young people.
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AT GV HEALTH ALL STAFF ARE REQUIRED TO

- Demonstration of GV Health values and behaviours, being a role model for living the values, Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Development and maintaining of collaborative relationships with all other teams and professionals;
- This role may from time to time deal with distress, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. GV Health staff are required to comply with all safety related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment;
- Maintain a safe working environment for yourself, your colleagues and members of the public;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete the mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Seek internal customer or consumer feedback and respond accordingly to identify areas of needs;
- Comply with requirement of National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;

- Comply with the principles of patient and family centred care;
- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Department of Health Victoria;
- Comply with all applicable to position pre-employment checks, which may include but is not limited to; police checks, working with children’s check (WWCC), National Disability Insurance Scheme (NDIS), Aged Care screening requirements.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that The GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

Community Care & Mental Health & Chief Allied Health Officer

Community Worker for Child and Young People

Reviewed by: Winnie McCulloch

Adult Mental Health Community Team Manager

Issue Date:

May 2026

ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The **Goulburn Valley Health Strategic Plan 2024-2026** provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.gvhealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)