

Position Description

Position Title: Graduate Mental Health Social Worker

Reports to: Nurse Unit Manager or Clinical Manager of Mental Health Program

Department: Goulburn Valley Area Mental Health Service

Directorate: Mental Health

Cost centre: H0856

Code & classification: Social Worker Grade 1 Years 1 – 7 (YC35-YC41)

Employment conditions: Victorian Public Mental Health Services Enterprise Agreement 2020 –

2024 and its successors, and GV Health Policies and Procedures (and as

varied from time to time

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The graduate allied health mental health clinical social worker reports directly to the clinical educator. The Allied Health Entry Level Program is a structured and supportive 12-month program which enables newly graduated allied health clinicians to gain confidence and competency working in the public mental health sector. The overall aim is for entry level clinicians to be supported in delivering high quality trauma informed, consumer-centred and holistic care to people living with serious mental illness.

The program will include:

- Intensive orientation program
- Regular clinical supervision
- Peer support program
- Structured education, training, & professional development opportunities
- Targeted career planning & progression consultations
- Protected caseloads

You will be offered the opportunity to rotate through various departments within the organisation including in 6 months blocks in any of the departments where another qualified social worker is working from these areas may include:

- Adult Psychiatric Inpatient Unit Wanyarra
- Adult Community Team
- Infant, Child and Youth Mental Health & Wellbeing Service (ICYMHWS)
- Headspace Centres
- Aged Psychiatry Assessment and Treatment Team (APATT)



RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to

- Delivery of a comprehensive, consumer focussed Social Work service in the sub-acute, acute and outpatient settings.
- Promote and model collaborative and respectful staff-staff and staff-consumer relationships and to reflect on and resolve interpersonal tensions and utilise clinical supervision in peer settings.
- Establish effective working relationships with all internal and external agencies to promote an integrated approach to service delivery.
- Demonstrate a consumer centred, trauma informed, holistic focus and cultural sensitivity with interactions with consumers, carers, staff and the community.
- Ability to seek advice and assistance when required/appropriate.
- Sound communication and interpersonal skills
- Provide a high-quality service to internal customers and consumers that reflects best practice and adds value to GV Health
- Assist the organisation in achieving clinical effectiveness by providing the appropriate systems, information or services to clinical areas
- Ability to recognise the needs of family members/carers including dependants and consider relevant support options.
- Recognises the importance of work/life balance and use strategies of self-care
- Establish and maintain effective therapeutic relationships with consumers and their families/carers.
- Accept accountability for own actions and seek guidance when a situation exceeds experience and/or knowledge
- Improve performance by seeking feedback, being self-reflective, setting goals and participating in 6 monthly performance review
- Assume responsibility for own learning needs, and develop personal learning objectives with guidance from supervisor and practice leads and in line with competency framework.
- Participate in regular professional and peer supervision
- Ensure Social Work competencies are actively utilised in clinical care to improve the outcome for consumers

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

- Membership of the Australian Association of Social Workers
- Bachelors of Social Work

Essential:

- Commitment to the GV Health Values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour.
- Recently graduated or new to the mental health field (early career)
- An approved tertiary qualification in Social Work and eligibility for membership with the Australian Association of Social Workers (AASW)



- Current Victorian Driver's License
- Evidence of full immunisation against COVID-19 and Influenza
- Satisfactory National Criminal History Check prior to commencement of employment
- Satisfactory Victorian 'Employee' Working with Children Check prior to commencement of employment
- Completion of a Commonwealth of Australia Statutory Declaration prior to commencement of employment

Desirable:

- Have a commitment to professional development, service development and evaluation
- Have a commitment to acute/community mental health for people with serious mental health issues
- Mange time and prioritise competing demands to ensure clinically appropriate care is delivered in a timely manner, and non-clinical timeframes and responsibilities are met
- Knowledge of the Mental Health and Wellbeing Act 2022 and other relevant legislation

KEY PERFORMANCE INDICATORS

Your performance will be measured through your successful:

- Demonstration of GV Health values and behaviours, being a role model for living the values, Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Development and maintaining of collaborative relationships with all other teams and professionals;
- Promoting and enabling of efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Ability to contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Engagement in clinical supervision.
- Collection and timely submission of required data.
- Working within scope of practice.
- Attendance and active participation at meetings as required.
- 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework.]

AT GV HEALTH ALL STAFF ARE REQUIRED TO

- Demonstration of GV Health values and behaviours, being a role model for living the values,
 Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Development and maintaining of collaborative relationships with all other teams and professionals;
- This role may from time to time deal with distress, anxious or upset consumers or members of the
 public. GV Health is committed to the physical and psychosocial safety of our staff. GV Health staff are
 required to comply with all safety related training, look after the safety and well-being of themselves
 and each other, and actively foster a safe working environment;
- Maintain a safe working environment for yourself, your colleagues and members of the public;



- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete the mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Seek internal customer or consumer feedback and respond accordingly to identify areas of needs;
- Comply with requirement of National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;
- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Department of Health Victoria;
- Comply with all applicable to position pre-employment checks, which may include but is not limited to; police checks, working with children's check (WWCC), National Disability Insurance Scheme (NDIS), Aged Care screening requirements.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that The GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

Graduate Mental Health Social Worker
Melissa Metcalf
August 2025



ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



COMPASSION RESPECT

EXCELLENCE ACCOUNTABILITY

TEAMWORK
ETHICAL BEHAVIOUR

GV Health Vision and Values: Values and Vision - GV Health

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: Strategic Plan 2024-2026 - GV Health

FOR MORE INFORMATION

Application tips: <u>Application Tips - GV Health</u> GV Health: <u>https://www.gvhealth.org.au/about/</u>

Child Safety and Wellbeing: Child Safety and Wellbeing - GV Health Living in Goulburn Valley: Goulburn | Regional Living Victoria

GV Community Connector: Community Connector Program for Businesses