

Position Description

| | |
|-----------------------------------|---|
| Position Title: | Acute Response Clinician |
| Reports to: | Divisional Operations Director- Mental Health Chief Nurse and Midwifery Officer or chief Allied Health Officer or Senior Clinical Psychologist |
| Department: | Access and Engagement Mental Health Team |
| Directorate: | Community care and Mental Health |
| Cost centre: | H0488 |
| Code & classification: | Registered Psychiatric Nurse Grade 3 (NP81-NP74), Social Worker Grade 2 (YC42-YC45), Psychologist Grade 2 (PK1-PK4), Occupational Therapist Grade 2 (YB20-YB23) |
| Employment conditions: | Victorian Public Mental Health Services Enterprise Agreement 2020 – 2024 and its successors, and GV Health Policies and Procedures (and as varied from time to time); Victorian Public Health Sector (Medical Scientists, Pharmacists and Psychologists) Enterprise Agreement 2021-2025 and its successors; and GV Health Policies and Procedures (and as varied from time to time) |

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The Acute Response team forms part of the Mental health Access Team along with Mental Health Triage Services, Consultation liaison and Addiction psychiatry Services. The Acute response team is responsible for responding to referrals of people with acute mental health conditions and /or psychological distress and where a mental health assessment is required. The Acute response team will work closely with the GV Health Emergency department (ED) and will complete mental health and risk assessments along with person centred care, planning actions with consumers who present to ED in mental health crisis. The Acute Response Team will also provide community based mental health assessments, including at the mental health community building and other community-based locations that also includes the consumers home.

The Acute Response Clinician works within a multi-disciplinary team and is responsible for providing mental health assessments, care and support to consumers of the Goulburn valley Area mental Health Services.

The Acute Response Clinician will work to provide and monitor outcomes of mental health treatment care and support according to the required individualised consumer plan and will actively participate in consumer care and treatment evaluations and outcomes.

The Acute Response Clinician employs respectful and responsive attitudes and behaviours that are inclusive of diverse consumer needs and engaging the consumer family and identified supports. The Acute Response Clinician understands the vulnerabilities of high-risk groups within the community including (but not limited to) Aboriginal and Torres Strait Islander persons, people who identify with the LGBTQI+ community, people living with a

disability, people in a high-risk occupation such as farmers and front-line workers and the consumer of a linguistically diverse background.

The Acute Response Clinician must be able to work autonomously and productively with other members of the multi-disciplinary team to maximise team objectives and maintain a high standard of clinical care.

This position reports directly to the Senior Clinician within Acute Response Team. And to the Manager of the Access Team.

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to the following:

- Proven ability to undertake consumer focused comprehensive assessment including mental status examination and risk assessment
- Formulate treatment and risk management plans, considering the wishes of the consumers and carers, for acutely unwell mental health consumers in the community
- Ensure the timely and effective response to changes in consumer presentation and responses to treatment
- Ensure compliance with the Mental Health Act 2014
- Participate in team clinical discussion and planning process
- Administration, supervision and monitoring the effects of medication
- Develop and maintain therapeutic and professional relationships with consumers and carers
- Promote active involvement of consumers, carers and other relevant agencies in the processes of consumer assessment, care planning and service delivery
- Provide education regarding psychiatric illness, its treatment and management for consumers, families, carers, and other key individuals and agencies
- Participate in planning more effective and responsive services
- Assist in the optimal management of team resources
- Supervise students on placement
- Provide support to their peers
- Provide a high-quality service to internal customers and consumers that reflects best practice and adds value to GV Health
- Assist the organisation in achieving clinical effectiveness by providing the appropriate systems, information or services to clinical areas
- To display the ability or understanding of AOD screening and assessment of substance use/withdrawal and the principles of an integrated mental health and AOD treatment approach
- To Engage and participate in an integrated AOD assessment and treatment process

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

- Current registration with the Australian Health Practitioner Regulation Agency as a Registered Nurse, Occupational Therapist, Psychologist Registered Psychiatric
- Nurses must have: a post-graduate qualification or equivalent in mental health.
- Psychologists must have: current clinical psychology or forensic psychology registration with the Psychology Board of Australia
- Social Workers must be: eligible for membership of the Australian Association of Social Workers (AASW)

- Occupational Therapists must be: eligible for registration with the Occupational Therapy Board of Australia

Essential:

- Minimum of three-year post-graduate experience.
- Sound knowledge of principles and practice of psychiatric care.
- Demonstrates competence in completion of a comprehensive assessment of consumers suffering mental illness including mental state examination and risk assessment.
- Well-developed interpersonal and communication skills
- Proven ability to liaise and negotiate with other staff and agencies.
- Evidence of ability to work with consumers in a family, gender, culture and diversity sensitive manner
- A sound knowledge of the Mental Health Act (Vic) 2024. A demonstrated capacity to work autonomously in a community mental health setting
- To display the ability or understanding of AOD screening and assessment of substance use/withdrawal and the principles of an integrated mental health and AOD treatment approach.

Desirable:

- Understanding of Indigenous Australian culture, beliefs and customs
- Excellent Computer skill

KEY PERFORMANCE INDICATORS

Your performance will be measured through your successful achievement of:

- Demonstrating of GV Health CREATE values and behaviours and being a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Registration being maintained and working within scope of practice
- Attendance and active participation at meetings as required
- 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework
- Active participation in the Performance and Development review process

ALL GV HEALTH STAFF ARE REQUIRED TO

- Demonstrate GV Health's CREATE values and behaviours and being a role model for living the values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Develop and maintain collaborative relationships with all other teams and professionals;
- Promote and enable efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;

- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete and maintain all mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;
- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Victorian Department of Health Victoria;
- Comply with all applicable position pre-employment checks that are relevant to the role, which may include but is not limited to; police checks, Working with Children's Check (WWCC), National Disability Insurance Scheme (NDIS) and Aged Care screening requirements;
- In this role you may occasionally interact with distressed, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. All staff are required to comply with all safety related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

| | |
|---------------------|---|
| Directorate | Community Care and Mental Health |
| Reviewed by: | Access Team Manager |
| Issue Date: | July 2025 |

ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.gvhealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)