

Position Description

Position Title:	Emergency Medicine Consultant
Operationally reports to:	Clinical Director Emergency
Professionally reports to:	Executive Director Medical Services & Chief Medical Officer
Department:	Emergency Department
Directorate:	Clinical Operations
Cost centre:	B0006
Code & classification:	Specialist Year 1-9 (HM33 – HM41)
Employment conditions:	AMA Victoria – Victorian Public Health Sector – Medical Specialists Enterprise Agreement 2021-2026 and its successors, and GV Health Policies and Procedures (and as varied from time to time)

GV Health is an equal opportunity employer and continually strives to build a diverse, equitable and inclusive workforce that reflects our community. We encourage applications from people of all backgrounds.

Statements included in this position description are intended to reflect in general the duties and responsibilities of the position. It is not intended to be an exhaustive list of responsibilities, duties and skills required. GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).

POSITION SUMMARY

The Emergency Consultant provides specialist emergency medical care and ensures smooth patient flow for patients presenting to the Emergency Department. During clinical shifts, the Emergency Consultant provides clinical leadership to ensure optimal outcomes to patients through working with the multidisciplinary team.

The Emergency Consultant supervises the work of Registrars and Junior Medical Officers (JMO's) and is involved in teaching both junior doctors and medical students. The Emergency Consultant will be required to collaborate with other GV Health specialists where appropriate and provide some services out of hours, including some weekends.

The Emergency Consultant will contribute to the overall strategic planning and improvement of the quality of clinical care and service delivery provided to GV Health consumers. This position amongst others is responsible for promoting GV Health as a quality regional health service provider.

RESPONSIBILITIES AND DUTIES

The following duties are inclusive of but not limited to

- Provide specialist care to patients in the Emergency Department both in hours and out of hours in accordance with GV Health requirements
- Work with other medical, nursing, allied health and administration staff to ensure support for efficient admission processes in a timely manner
- Engages with other hospital staff as required with respect to patient management and related issues including the interface between Emergency and inpatient areas for patient flow

- Works collaboratively with the other departments across the organisation around patient flow, service review and development of appropriate models of care
- Ensure that appropriate handover information is available where the care of an ill patient is being transferred to another doctor
- Report areas of sustained poor safety, poor-quality performance or significant gaps between best and current practice to the Clinical Director of Emergency
- Actively support participation in collaborative projects and statewide improvement initiatives where there is alignment with the Emergency Department and GV Health's priority areas for improvement
- Provide consultative support by telephone to surrounding rural hospitals as required
- Communicate effectively with General Practitioners or other referring doctors, other health providers or community nurses, regarding patient care
- Ensure the service is participating in relevant clinical indicators programs and benchmarking core safety and quality indicators
- Participates in development and implementation of a clinical audit program
- Participates in Emergency Department Morbidity and Mortality Review Meeting, ensuring all deaths in Emergency Department are reviewed and any recommendations actioned within an agreed timeframe
- Help the Department develop and review the use of best practice emergency management policies, procedures, clinical guidelines and tools
- Promote and develop clinical research activities within the department
- Help in investigations of sentinel events using Root Cause Analysis (RCA), clinical reviews of adverse events and serious complaints as relevant to the Emergency Department and ensure all recommendations are actioned
- Inform the Clinical Director of Emergency and the Chief Medical Officer of all complaints or clinical events that may expose GV Health to insurance claims
- Actively promote open disclosure practices within the Emergency Department
- Act as a role model and provide professional leadership to all medical staff working in the Emergency Department
- Help the Clinical Director of Emergency in the recruitment, selection and appointment processes of Emergency Department medical staff and ensure staff are adequately orientated into the service
- Participate in the credentialing processes where required
- Supervise and mentor registrars and JMO's in conjunction with other Emergency Consultants.
- Participate in the education of medical staff, nursing staff and medical and allied health students as required
- Provide regular formal and informal feedback on the performance of JMO's and registrars working in the Emergency Department
- Participate in presentations at Grand Rounds, Clinical Audit meetings and other educational activities
- Providing after hours on call services including weekends

1. Provide quality and safe clinical care for consumers

- Ensure consumers, families/representatives or carers are provided with timely information and are involved in decision making about their care planning and treatment
- Accept accountability for own actions and seek guidance when a situation exceeds experience and/or knowledge
- Uphold and protect consumer rights, maintain strict confidentiality and continually practice to the principles of open disclosure
- Comply with best practice healthcare standards, legislation, and GV Health's Clinical Governance Framework and clinical practice guidelines

- Consumer feedback and complaints are responded to appropriately to ensure that issues are resolved and quality and safe clinical care is provided
- Maintain accurate and current clinical records ensuring documentation meets professional and legal standards
- Promptly report vital consumer observations that are outside the normal range as per clinical guidelines
- Ensure an effective discharge from hospital or services that reflects the needs of the consumer

2. Develop and maintain collaborative relationships with all disciplines

- Collaborate and communicate with all members of the health care team to achieve desired consumer outcomes
- Respect the decisions and actions of others
- Contribute to interdisciplinary team meetings and clinical education sessions to facilitate consumer care goals

3. Support and participate in evidence-based programs to evaluate and improve the quality of consumer care and outcomes

- Maintain current knowledge of clinical practice
- Actively participate in identifying where improvements can be made to the quality of consumer care
- Participate in clinical audits, research, process redesign and accreditation against healthcare standards to ensure ongoing clinical practice improvement and the quality of consumer care

4. Commit to ongoing professional development of self, other employees and the profession

- Maintain and demonstrate regulated clinical skills and competencies by undertaking professional development and completing mandatory training as defined by GV Health
- Undertake credentialing and review of scope of practice and work within these
- Improve performance by seeking feedback, setting goals and participating in annual performance reviews
- Support the development of others by acting as a resource to colleagues and participating in orientation of new employees and supervising students
- Provision of appropriate supervision to less experienced clinical employees
- Participate in committees and professional groups and disseminate relevant information to other health care professionals

QUALITY, SAFETY, RISK AND IMPROVEMENT

- The Emergency Consultant is expected to:
 - promote and monitor quality improvement activities and programs within the Emergency Department
 - continually measure and monitor trends of clinical outcomes and service performance over time
 - analyses measures, flag significant issues for attention, investigate underlying causes, and implement improvement strategies
 - focusing on systems issues and improvement rather than blaming individuals
 - communicating quality and safety issues to all levels of the service
 - encouraging risk reporting by staff
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines
- Maintain a safe working environment for yourself, your colleagues and members of the public

- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce
- Contribute to organisational quality and safety initiatives
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements

OTHER REQUIREMENTS FOR ALL CLINICAL EMPLOYEES:

- Where relevant collaborate with consumers and the community in the development, implementation and review of health service planning, policies and quality improvement activities
- Demonstrate sensitivity, empathy and respect for the customs, values and spiritual beliefs of others at all times
- Assist with the supervision of students where appropriate
- Understand and act in accordance with the GV Health Code of Conduct, relevant college codes and ethics, values and relevant policies, procedures and guidelines
- Comply with the principles of Patient and Family Centred Care
- Promote GV Health as a quality regional health care provider

KEY SELECTION CRITERIA

Formal Qualification(s) and Required Registration(s):

Essential:

- Commitment to the GV Health Values of Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour.
- Current registration with the Australian Health Practitioner Regulation Agency as a Medical Practitioner.
- Current Fellowship with the Australasian College for Emergency Medicine (ACEM) or Fellowship with Australian College of Rural and Remote Medicine (FACRRM) with AST in Emergency Medicine, or Advanced Diploma in Emergency Medicine or equivalent
- Understanding of Clinical Risk Management and Quality Assurance concepts
- Demonstrated experience in providing a high quality and efficient Emergency Department service and care
- Recent experience in working congenially and collaboratively as both a leader and member of a multidisciplinary team
- Will have experience in or knowledge of programs for improving the organisation and delivery of care in Emergency Medicine
- Demonstrated ability to provide clinical leadership and direction to junior medical staff undergoing professional training in Emergency Medicine at different levels
- Commitment to patient safety and maintain involvement in Clinical Governance
- Sound communication and interpersonal skills
- Ability to manage and adapt to change
- Evidence of seasonal Influenza
- Satisfactory National Criminal History Check prior to commencement of employment
- Satisfactory Working with Children Check prior to commencement of employment
- Completion of a Commonwealth of Australia Statutory Declaration prior to commencement of employment.

KEY PERFORMANCE INDICATORS

Your performance will be measured through your successful:

- Demonstration of GV Health values and behaviours, being a role model for living the values, Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Development and maintaining of collaborative relationships with all other teams and professionals;
- Promoting and enabling of efficient teamwork and service provision both within the department and/or organisation and with other service providers;
- Ability to contribute to a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Registration is maintained and working within scope of practice
- Attendance and active participation at meetings as required
- 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework
- Active participation in the Performance and Development review process]

AT GV HEALTH ALL STAFF ARE REQUIRED TO

- Demonstration of GV Health values and behaviours, being a role model for living the values, Compassion, Respect, Excellence, Accountability, Teamwork and Ethical Behaviour;
- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines;
- Development and maintaining of collaborative relationships with all other teams and professionals;
- This role may from time to time deal with distress, anxious or upset consumers or members of the public. GV Health is committed to the physical and psychosocial safety of our staff. GV Health staff are required to comply with all safety related training, look after the safety and well-being of themselves and each other, and actively foster a safe working environment;
- Maintain a safe working environment for yourself, your colleagues and members of the public;
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce;
- Contribute to organisational quality and safety initiatives;
- Observe and comply with child safe principles, standards and expectations of appropriate behaviour toward and in the company of children;
- Complete the mandatory training requirements as defined by GV Health and actively engage in the Performance Development Review process;
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public;
- Seek internal customer or consumer feedback and respond accordingly to identify areas of needs;
- Comply with requirement of National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements;
- Comply with the principles of patient and family centred care;
- Not smoke or vape on GV Health premises;
- Comply with immunisation requirements as per the Department of Health Victoria;

- Comply with all applicable to position pre-employment checks, which may include but is not limited to; police checks, working with children's check (WWCC), National Disability Insurance Scheme (NDIS), Aged Care screening requirements.

ACCEPTANCE:

I acknowledge and accept that this Position Description represents the general outline of duties, responsibilities and accountabilities that are expected of me in my employment in the position, and may not encompass every aspect of the position. I understand that The GV Health reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

I acknowledge and accept that I must complete and maintain all relevant pre-employment screening and checks for successful employment.

I acknowledge and accept that that I have read and fully understand this Position Description. I agree that I have the ability to fulfil the inherent requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.

I acknowledge I will be required to undertake the duties as set out in the position description (and any other duties as requested in accordance with my skills and experience) to the best of my ability and, at all times follow lawful direction.

By accepting the contract of employment, I am agreeing to duties and obligations within the Position Description.

Clinical Operations	Emergency Medicine Consultant
Reviewed by:	Line manager
Issue Date:	13/05/2025

ABOUT US

Goulburn Valley (GV) Health is a Regional Public Hospital and Health Service for the Hume Region of Victoria, with main campuses located at Shepparton, Tatura, Rushworth and Euroa. The main campus in Shepparton is the major acute referral hospital for the sub region. Additional satellite sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services.

OUR PURPOSE

To significantly improve the health and wellbeing outcomes and experiences of the people and communities in our care.

OUR VALUES

GV Health's culture centres around our CREATE values and behaviours. Through these values and behaviours we commit to delivering ongoing quality healthcare for our community:



GV Health Vision and Values: [Values and Vision - GV Health](#)

OUR STRATEGIC PLAN

The Goulburn Valley Health Strategic Plan 2024-2026 provides the direction for GV Health with our five strategic pillars being:

- Health and Wellbeing Outcomes: Improve health and outcomes for the population in our region
- Community and Consumer Experience: Ensure everyone has an outstanding personalised experience
- Our Staff Experience: Our people feel connected, supported, safe and well
- Responsible Workplace: Be sustainable and efficient
- Health Equity: Embrace differences in how we design and deliver healthcare

GV Health Strategic Plan: [Strategic Plan 2024-2026 - GV Health](#)

FOR MORE INFORMATION

Application tips: [Application Tips - GV Health](#)

GV Health: <https://www.gvhealth.org.au/about/>

Child Safety and Wellbeing: [Child Safety and Wellbeing - GV Health](#)

Living in Goulburn Valley: [Goulburn | Regional Living Victoria](#)

GV Community Connector: [Community Connector Program for Businesses](#)