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| Position Title: | Registered Nurse - Emergency Department |
| Operationally reports to: | Nurse Unit Manager - Emergency Department |
| Professionally reports to: | Chief Nursing & Midwifery Officer |
| Department: | Emergency Department |
| Directorate: | Clinical Operations |
| Cost centre: | B0002 |
| Code & classification: | Grade 2 (YP2-YP9) |
| Performance review: | Upon completion of probationary and qualifying period and annually or as requested |
| Employment conditions: | Nurses and Midwives (Victorian Public Health Sector) (Single Interest Employers) Enterprise Agreement 2020-2024 and its successors, and to the GV Health Policies and Procedures (and as varied from time to time). |

Goulburn Valley (GV) Health is a Regional Public Health Service in the Hume Region of Victoria, with campuses located at Shepparton, Tatura and Rushworth. The main campus in Shepparton is the major acute referral hospital for the sub-region. Additional sites are also located in Shepparton, Seymour, Benalla, Cobram, Echuca and Wodonga. GV Health provides a range of acute, subacute, mental health, aged, primary health and community services across the Goulburn Sub-Region within the Hume Region.

The *Goulburn Valley Health Strategic Plan* provides the direction for GV Health with key elements summarised below.

Vaccination against COVID-19 and Influenzas are a mandatory requirement of this role. Vaccination against preventable diseases is also highly recommended. You will be required to provide evidence of your vaccination status during the application process.

OUR PURPOSE

Improving community wellbeing through high quality health services, outstanding care and learning.

OUR VALUES AND BEHAVIOURS

Our culture is made up of our CREATE values and behaviours, through which we commit to delivering ongoing quality healthcare for our community. Our CREATE values and behaviours are the foundations for our strategic pillars, and for achieving our goals.



Compassion

- We treat others with kindness and respect;
- Our deep connection to the community enhances our care for patients;
- We support the whole patient journey;
- We are understanding of each other.



Respect

- We respect the patient's voice and their choices;
- We celebrate diversity and are proud of multiculturalism;
- We respect differences of opinions;
- We respect the input of different disciplines and areas of expertise.



Excellence

- We are encouraged to grow professionally and personally;
- We are leaders in what we do;
- We invite feedback and are always striving to do better;
- We connect patients to further care and information.



Accountability

- We are responsible for our actions;
- We are courageous in our decision making and grow from our mistakes;
- We deliver what we promise;
- We don't compromise on our standards.



Teamwork

- We are a multi-skilled workforce and we pool our resources together;
- We mentor and support one another;
- We take a collaborative approach to care;
- We are approachable.



Ethical behaviour

- We hold ourselves to high standards;
- We rigorously uphold professional boundaries in our regional setting where patients may be friends or family too;
- We value and respect our patient's privacy and trust;
- We stand up against unsafe practice.



GV Health



CREATE. Outstanding.

CREATE Outstanding

CREATE Outstanding encompasses foundation elements of the *Goulburn Valley Health Strategic Plan* to link GV Health's purpose, values and our Culture of Care with fundamental organisational systems and processes. GV Health is striving to achieve CREATE Outstanding in every interaction with the people services are provided for as well as how staff work with each other.

ROLE STATEMENT:

The Registered Nurse is responsible for providing and coordinating all aspects of quality patient care within the Emergency and Acute environments. The Registered Nurse must be able to demonstrate safe clinical skills and time management skills whilst working collaboratively as an active team member.

This position amongst others is responsible for promoting GV Health as a quality regional health service provider.

KEY RESPONSIBILITIES, ACTIVITIES AND DUTIES:

- Develops a comprehensive understanding of the National Safety and Quality Health Service Standards.
- Maintains effective open channels of communication with patients/clients, hospital visitors, nursing colleagues, the multi-disciplinary health care team and the affiliated tertiary institutions.
- Acts as a professional role model for inexperienced and other staff.
- Supports and supervises students as required.
- Participate in the development and review of clinical guidelines related to specific unit/department.
- Within the limits of experience act as a professional and clinical resource facilitator in all areas relating to the unit/organization, utilising techniques including but not limited to consultation, information sharing, education, advocacy and referral.
- Function as member of multi disciplinary health care team, promoting and maintaining a professional relationship with all staff towards the goal of optimum outcomes across the care continuum.
- Participates as directed in the Nursing Services Division and the GV Health Quality Improvement programs and project management to ensure achievement of best practice standards.
- Participates in approved research programmes as approved by GV Health.
- Participates in monthly ward meetings nursing division meetings.
- Maintains accurate data collection in data systems relevant to unit/department, including but not limited to patient systems (eg. VITAL), including reporting systems and projects as required.
- Assists in the analysis of data relevant to the unit/department.
- Assists in the trial/evaluation of new and existing applications and hardware approved by GV Health.
- Completes all relevant documentation.
- Ensure each employee has the right of a safe working environment and is aware of the reporting process for any adverse outcomes.
- Ensure each employee is responsible to take reasonable care of their own health and safety, to adhere with GV Health Safe Practice and Environment policies and procedures, and to participate in appropriate safety education and evaluation activities.
- Responsible for minimising exposure to incidents of infection/cross infection of residents, staff, visitors and the general public. Ensure all staff adhere to the policies and procedures as set out in the GV Health Safe Practice and Environment Manual to most effectively achieve this minimisation.
- Responsible for the reporting of incidents occurring within the unit/department, facilitating corrective or preventative action when required in conjunction with the Associate Nurse Unit Manager and the Nurse Unit Manager.
- Recommend the replacement and maintenance of furniture, equipment and facilities.



CREATE. Outstanding.

1. Provide quality and safe clinical care for consumers

- Ensure consumers, families/representatives or carers are provided with timely information and are involved in decision making about their care planning and treatment
- Accept accountability for own actions and seek guidance when a situation exceeds experience and/or knowledge
- Uphold and protect consumer rights, maintain strict confidentiality and continually practice to the principles of open disclosure
- Comply with best practice healthcare standards, legislation, and GV Health's Clinical Governance Framework and clinical practice guidelines
- Consumer feedback and complaints are responded to appropriately to ensure that issues are resolved and quality and safe clinical care is provided
- Maintain accurate and current clinical records ensuring documentation meets professional and legal standards
- Promptly report vital consumer observations that are outside the normal range as per clinical guidelines
- Ensure an effective discharge from hospital or services that reflects the needs of the consumer.

2. Develop and maintain collaborative relationships with all disciplines

- Collaborate and communicate with all members of the health care team to achieve desired consumer outcomes
- Respect the decisions and actions of others
- Contribute to interdisciplinary team meetings and clinical education sessions to facilitate consumer care goals.

3. Support and participate in evidence-based programs to evaluate and improve the quality of consumer care and outcomes

- Maintain current knowledge of clinical practice
- Actively participate in identifying where improvements can be made to the quality of consumer care
- Participate in clinical audits, research, process redesign and accreditation against healthcare standards to ensure ongoing clinical practice improvement and the quality of consumer care.

4. Commit to ongoing professional development of self, other employees and the profession

- Maintain and demonstrate regulated clinical skills and competencies by undertaking professional development and completing mandatory training as defined by GV Health
- Undertake credentialing and review of scope of practice and work within these
- Improve performance by seeking feedback, setting goals and participating in annual performance reviews
- Support the development of others by acting as a resource to colleagues and participating in orientation and preceptoring of new employees and supervising students
- Provision of appropriate supervision to less experienced clinical employees
- Participate in committees and professional groups and disseminate relevant information to other health care professionals.

QUALITY, SAFETY, RISK and IMPROVEMENT

- Maintain an understanding of individual responsibility for consumer safety, quality and risk and adhere to the relevant policies, procedures and guidelines
- Maintain a safe working environment for yourself, your colleagues and members of the public
- Identify, report and manage risks and ensure actions are taken to prevent and minimise harm to consumers and the GV Health workforce



GV Health



CREATE. Outstanding.

- Contribute to organisational quality and safety initiatives
- Minimise the risk of infection to consumers, residents, employees, visitors, contractors and the general public
- Comply with requirements of the National Safety and Quality Health Service Standards and other relevant standards, regulations and legislative requirements.

OTHER REQUIREMENTS FOR ALL CLINICAL EMPLOYEES:

- Where relevant collaborate with consumers and the community in the development, implementation and review of health service planning, policies and quality improvement activities
- Demonstrate sensitivity, empathy and respect for the customs, values and spiritual beliefs of others at all times
- Assist with the supervision of students where appropriate
- Understand and act in accordance with the GV Health Code of Conduct, values and relevant policies, procedures and guidelines
- Comply with the principles of Patient and Family Centred Care
- Promote GV Health as a quality regional health care provider

KEY PERFORMANCE INDICATORS:

- Registration is maintained and working within scope of practice
- Attendance and active participation at meetings as required
- 100% compliance with core competencies and training requirements as outlined in the GV Health Education Framework
- Active participation in the Performance and Development review process
- Active participation and completion of department based competencies (relevant to Emergency Care)
- Actively contributes to ward based activities, assisting senior staff as required

KEY SELECTION CRITERIA:

Mandatory

- A commitment to GV Health values; *compassion, respect, excellence, accountability, teamwork* and *ethical behaviour*
- Current registration with the Australian Health Practitioner Regulation Agency as a Registered Nurse
- Minimum of 1 year experience postgraduation.
- Demonstrated ability to provide safe and high-quality clinical care
- Self motivated with high level of communication organisational and time management skills.
- Basic knowledge of patient management and information systems.
- Computer literacy at intermediate level for I.T. applications.
- Evidence of full immunisation against COVID-19
- Satisfactory National Criminal History Check prior to commencement of employment.
- Satisfactory Victorian Employee Working with Children Check prior to commencement of employment.
- Completion of a Commonwealth of Australia Statutory Declaration prior to commencement of employment.

Desirable

- Completion of a Graduate Nursing Program.
- Completion of a postgraduate Certificate in Critical Care (or equivalent).
- Knowledge of current statutory requirements including relevant awards, OH&S.



Inherent Requirements

GV Health has a duty of care to all employees. The purpose of this section is to ensure that you fully understand and are able to perform the inherent requirements of the role (with reasonable adjustments if required) and that you are not placed in an environment or given tasks that would result in risks to your safety or the safety of others.

The role may require the following tasks among other things:

| Consumer Care Role | |
|---|---|
| <ul style="list-style-type: none"> ▪ manual handling (pushing, pulling equipment) ▪ general consumer handling and clinical duties ▪ sitting, standing, bending, reaching, holding ▪ pushing pulling trolleys and equipment ▪ working alone ▪ general clerical, administration work, computer work ▪ use of personal protective equipment and handling ▪ operating equipment ▪ handling general and infectious waste ▪ participating in shift work and on-call | <ul style="list-style-type: none"> ▪ Exposure to substances and hazardous materials ▪ working at other locations may be required ▪ dealing with anxious or upset consumers or members of the public ▪ driving a motor vehicle |

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| Reviewed by | Nurse Unit Manager – Emergency Department |
| Issued | June 2022 |
| Reviewed | June 2023 |

I acknowledge:

- That I will observe child safe principles and expectations for appropriate behaviour toward and in the company of children.
- That GV Health has a zero tolerances of child abuse and all allegations and safety concerns will be treated very seriously. For more information refer to GV Health’s Child Safety Standards procedure.
- That I have read and fully understand the Position Description and Inherent Physical Requirements of the position.
- I agree that I have the physical ability to fulfil the inherent physical requirements of the position, and accept my role in fulfilling the responsibilities, activities, duties and generic position requirements.
- I understand that the information provided is a general outline and may not encompass every aspect of the position.
- GV Health may alter the duties of this position description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).
- I understand that this is separate to the Employment Agreement that I will sign, outlining the terms and conditions of my employment.

Accepted by: _____ /_____/_____
 _____ (Print Name)