



# Health Services in adult prisons

## Service Delivery Model Overview

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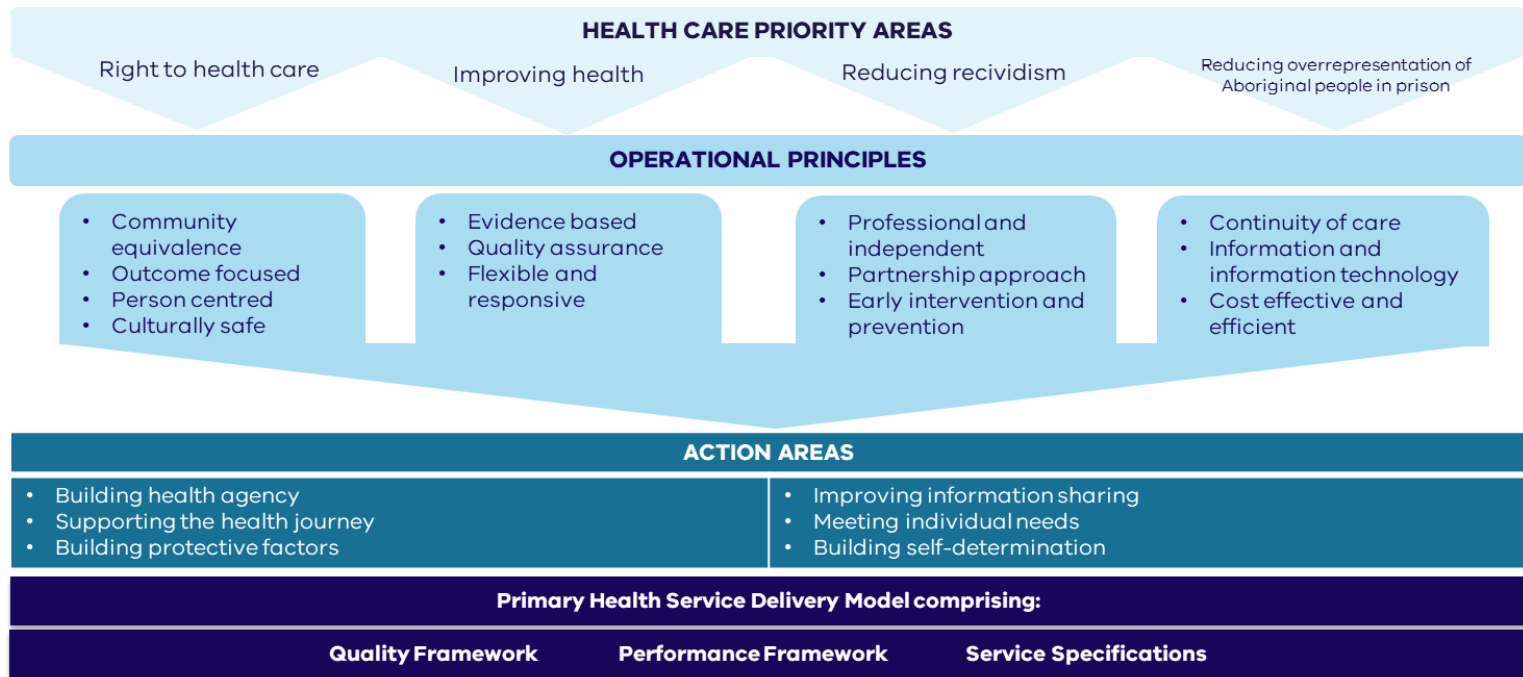
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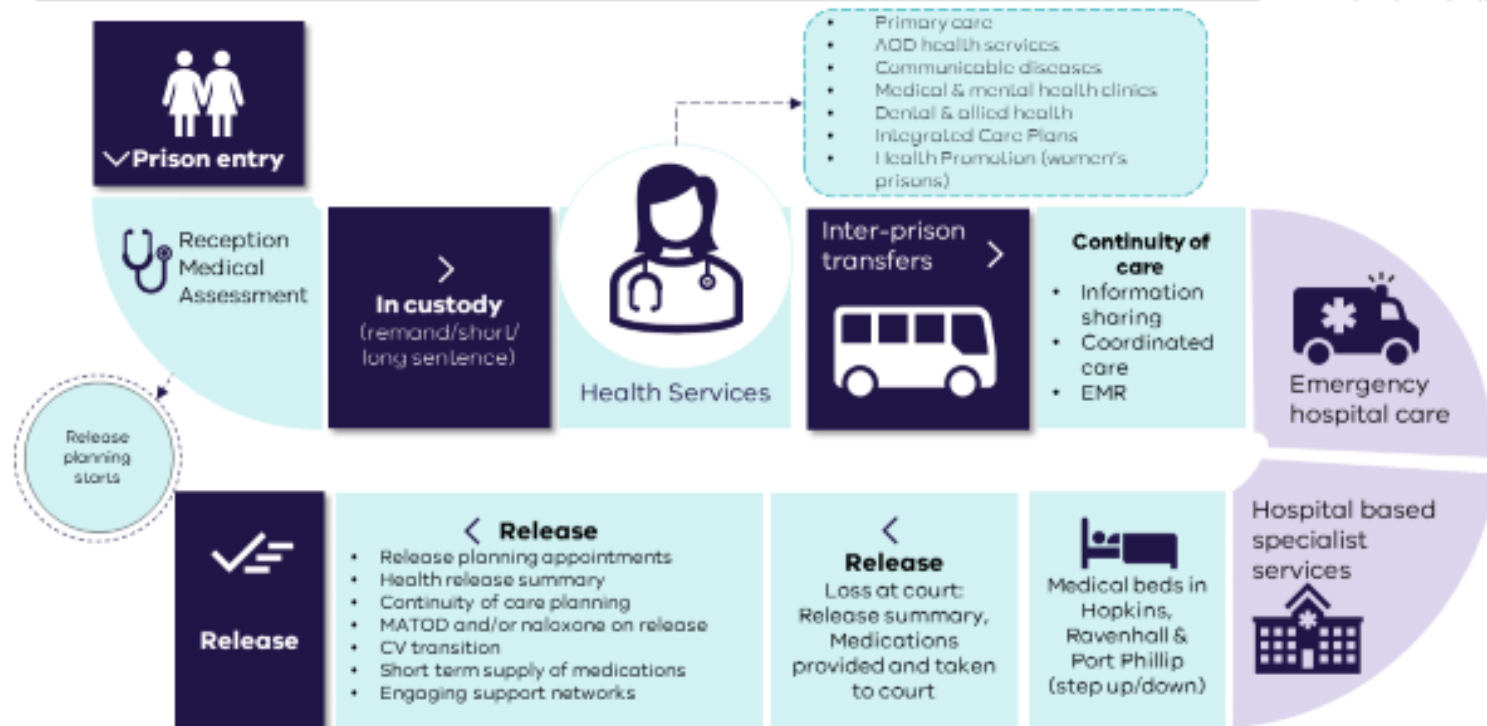


Justice  
and Community  
Safety

# Aligning the new model with draft CJS Health Policy



## Primary health service pathway



# Adult Service System and sub contractors

Dame Phyllis  
Frost Centre

Western  
Health

Tarrengower

Dhelkaya

Public Prison  
Mens

**GEO HealthCare**

MRC, MAP, Barwon,  
Dhurringile, Karreenga,  
Middleton, Marrgoneet,  
Langi, Loddon, Hopkins,  
Beechworth

no AOD at JLTC

**Public**

Fulham

GEO Group

Ravenhall

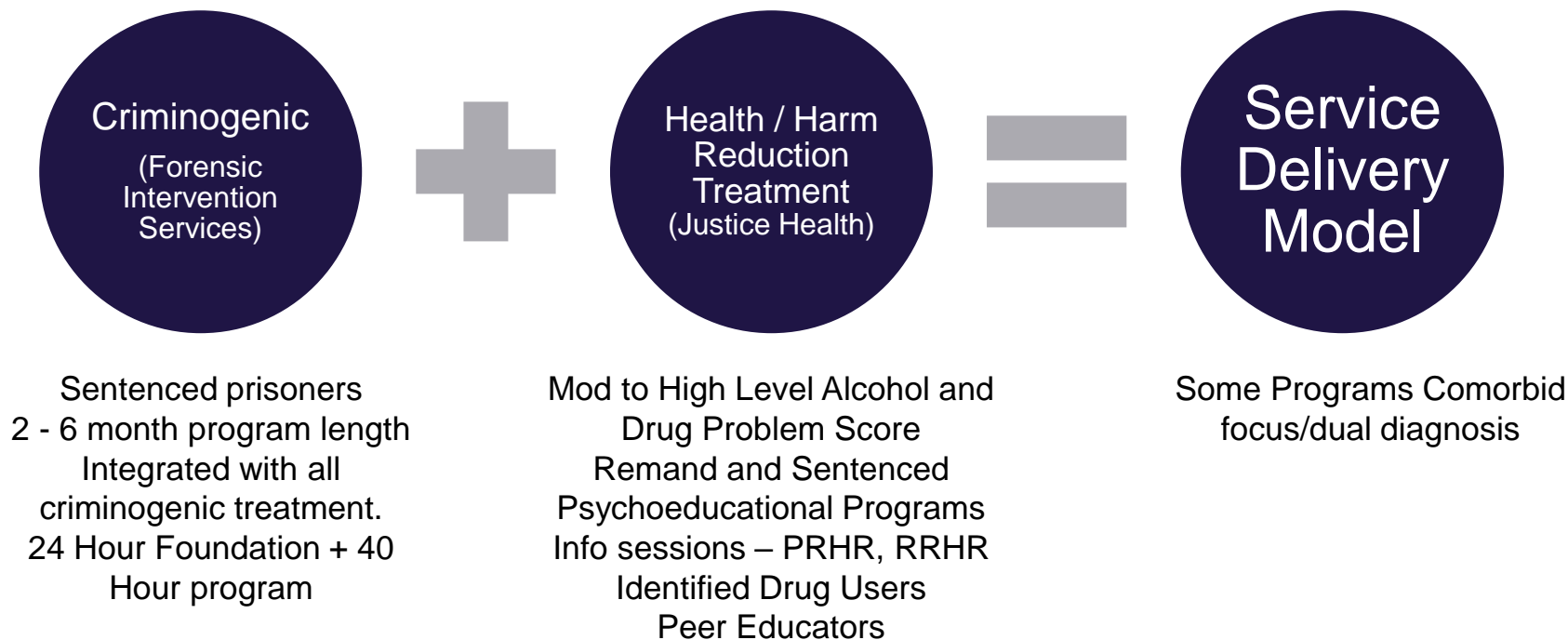
PH = CCA  
AOD = GEO  
Group

Port  
Phillip  
Prison

PH = St Vs  
AOD = G4S –  
subcontract to  
Uniting Regen

**Private**

# AOD Programs

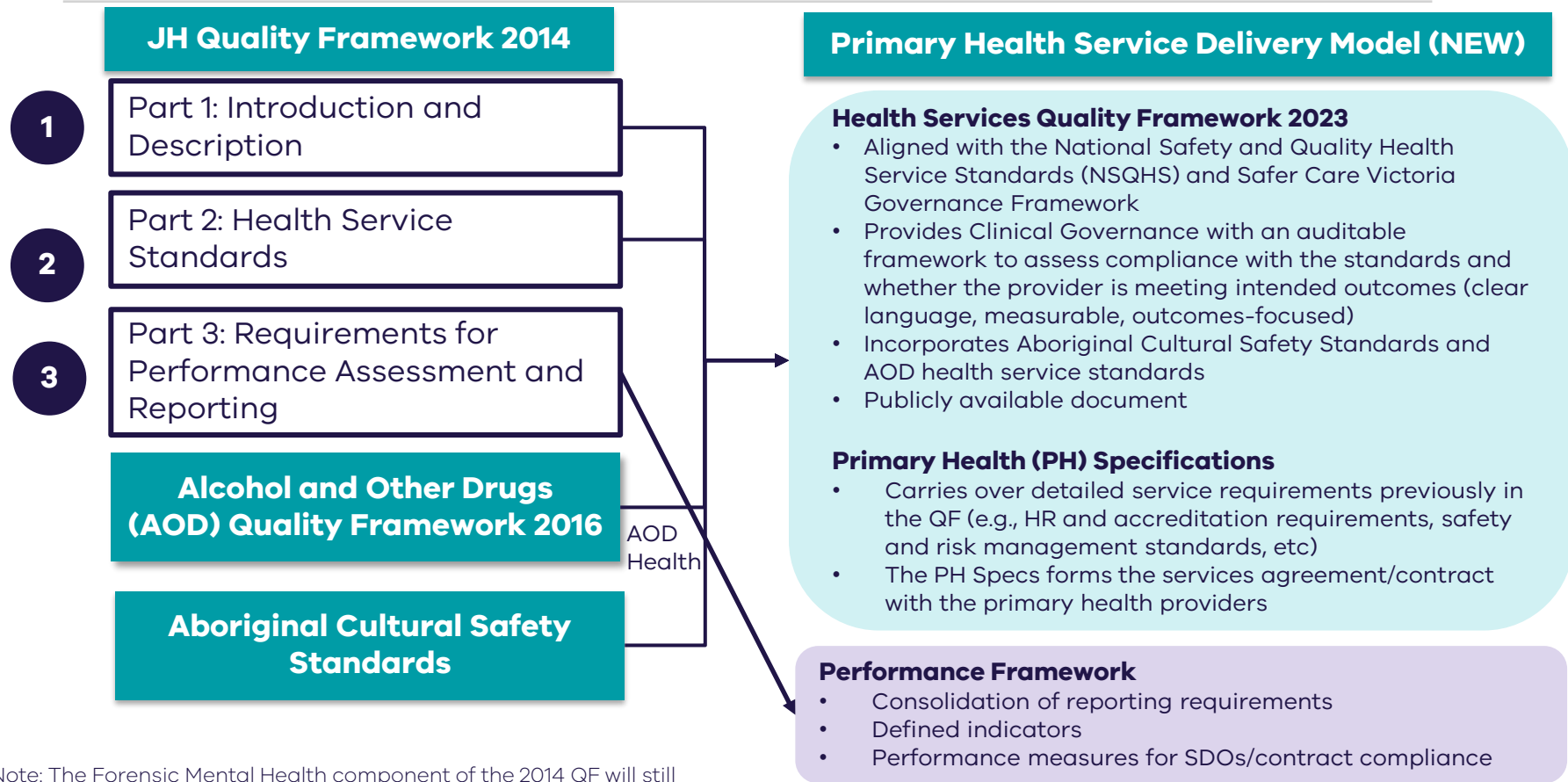




# Key enhancements (summary)

<b>Workforce</b>	<ul style="list-style-type: none"><li>• Additional roles in the multidisciplinary team to manage complex care needs, including nurse practitioners</li><li>• Designated Aboriginal roles and expectations on the service provider to build cultural safety in their workplace</li><li>• Focus on culturally appropriate and trauma informed care for priority cohorts</li></ul>
<b>Culturally safe and responsive</b>	<ul style="list-style-type: none"><li>• Strengthened response to priority cohorts and match community equivalence, e.g., Aboriginal Health Checks</li><li>• Foster partnerships with ACCHOs</li><li>• Provide access to traditional healing and cultural support (as part of the ICP; linkages to traditional healing and custodial programs), and family involvement to support Aboriginal person's health journey</li></ul>
<b>Targeted and efficient health services</b>	<ul style="list-style-type: none"><li>• Population health services to better coordinate and integrate hepatitis treatment into the PH model</li><li>• Enhance early detection, prevention and health protection activities</li><li>• End-to-end response to drive integration between medical and psychosocial responses to AOD harm and withdrawal</li><li>• Release planning to commence on entry with close partnership with CV to support health related transitional needs</li></ul>

# New document structure (2023)



Note: The Forensic Mental Health component of the 2014 QF will still apply until this has been reviewed as part of the FMH recommissioning



# New QF structure

## Part A: Universal Quality

### DOMAINS

- 1. Clinical governance
- 2. Safe practice for health care in prisons
- 3. Rights and needs of people in prison
- 4. Person-centred care
- 5. Aboriginal people in prison (incl. Cultural Safety Standards)

## Part B: Primary Health Care Services

### DOMAINS

- 6. Health assessments and planning
- 7. Population health - new
- 8. Primary care
- 9. Alcohol and other drugs (AOD) health – new

For the purposes of the presentation, only the domains with significant change are highlighted in the subsequent slides.



# Key changes to the service specifications at a glance



	Men's public prisons	Women's prisons
SERVICE	<p><b>New service inclusions:</b></p> <ul style="list-style-type: none"> <li>• Deliver AOD health services and programs, with dual diagnosis capability (co-morbid AOD and mental health)</li> <li>• Deliver services to Rivergum Post Sentence Residential Facility</li> <li>• Include additional EMR fields and forms to support tailored assessments &amp; new scope</li> <li>• Aboriginal Health Checks (715 equivalent)</li> <li>• Integrated Care Plans for transgender, gender diverse, or intersex people in prison</li> <li>• Hepatitis treatment, <a href="#">include Point of Care testing (optional service - to be included when funding allows)</a></li> <li>• Personal care for older people and people with a disability <a href="#">(optional)</a></li> </ul> <p><b>Service enhancements:</b></p> <ul style="list-style-type: none"> <li>• Increased access to dental and allied health</li> <li>• Enhanced release planning and transition to community, including engagement with Aboriginal families and/or carers to support reintegration</li> <li>• Removed the 12 month wait for general dental and optometry care <a href="#">(optional service)</a></li> <li>• Develop and introduce a new suite of AOD health programs <a href="#">(optional)</a></li> <li>• Health promotion plans that reflect 'whole of system' approach with linkages to CV, and tailored to the needs and priorities of people in prison <a href="#">(optional)</a></li> </ul>	<ul style="list-style-type: none"> <li>• Primary healthcare for children living with their mothers</li> <li>• Includes services in the men's public prisons, and 'optional services' listed (co-designed health promotion and prevention, etc)</li> <li>• Tailored AOD health services and programs for women (e.g., care for pregnant women, comorbidities, trauma &amp; family violence)</li> <li>• Connection with maternity and other specialist services</li> </ul> <p><b>DPFC (Western Health)</b></p> <ul style="list-style-type: none"> <li>• Health assessment and management onsite to avoid unnecessary transfers to hospital</li> <li>• 24-hour nursing</li> <li>• In-reach services from VAHS</li> <li>• Ongoing staff training and health promotion</li> </ul> <p><b>Tarrengower (Dhelkaya Health)</b></p> <ul style="list-style-type: none"> <li>• In-reach services from Bendigo Health and BDAC</li> <li>• Bendigo Health to provide dental and MH services</li> <li>• Access to specialists (paediatrics, NDIS, aged care)</li> </ul>
WORKFORCE (NEW)	<p><b>New roles</b> in the multidisciplinary team to holistically &amp; efficiently manage complex care needs:</p> <ul style="list-style-type: none"> <li>• nurse practitioners</li> <li>• specialists</li> <li>• Increased pharmacy technicians</li> <li>• Aboriginal Health Practitioners and Aboriginal Health Workers</li> </ul> <ul style="list-style-type: none"> <li>• designated Aboriginal roles and expectations on the service provider to build the workforce and enhance cultural safety into their workplace (Manager, Aboriginal Health)</li> <li>• GEO Healthcare has also committed to a 5% Aboriginal employment target and 5% non-labour spend with Aboriginal businesses or social enterprises</li> </ul>	<p><b>DPFC (Western Health)</b></p> <ul style="list-style-type: none"> <li>• Registered Nurse and Care Coordinator (4B)</li> <li>• Enrolled Nurses (Medication Endorsed)</li> <li>• Senior Drug and Alcohol Clinician</li> <li>• Addiction Medicine Consultant</li> <li>• Pharmacy Technicians</li> <li>• Social Worker</li> <li>• Dietician</li> <li>• Aboriginal Health Officer</li> </ul> <p><b>Tarrengower (Dhelkaya Health)</b></p> <ul style="list-style-type: none"> <li>• Aboriginal Health Workers</li> <li>• AOD Worker</li> <li>• Family &amp; Housing Worker</li> <li>• Aboriginal Health Promotion (BDAC)</li> <li>• Health Promotion Officer</li> </ul>

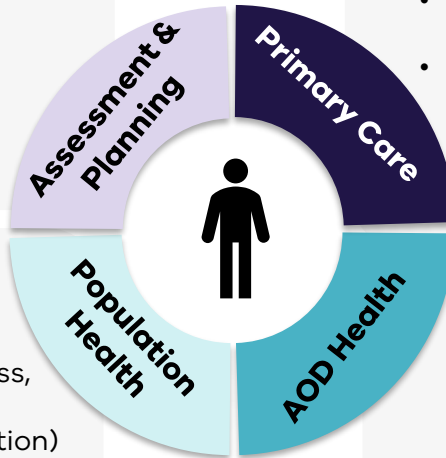
# Primary Healthcare Service Specifications

## Health Assessment and Planning

- Medical reception assessments
- Medical & mental health transfer assessments\* (inter-prison & court returns)
- At-risk assessments\*\*
- Targeted health assessments
- Integrated care planning
- Release planning

## Population Health

- Communicable diseases
- Early detection of diseases (screen, assess, treat)
- Prevention (health promotion, immunisation)
- Protection (plan, prevent and manage for infection control and outbreaks)



## Primary care

- Medical clinics
  - Mental health clinics
  - Medication management
  - Dental services
  - Chronic care treatment
  - Advanced care planning
  - Specialist referrals
- Allied health services including: optometry, dietetics, audiology, speech pathology, podiatry, social work, physiotherapy and occupational therapy
- Medical aids
  - Personal care
  - Primary care for children in the care of their mothers

## AOD Health

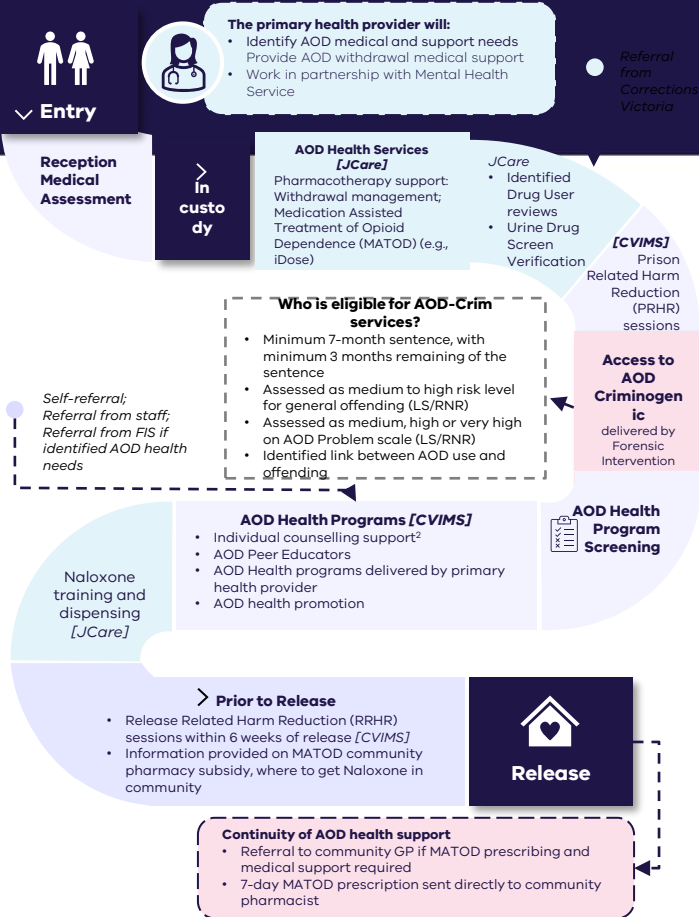
- AOD medical support (withdrawal, (Medication Assisted Treatment of Opioid Dependence, specialist addiction clinics, Naloxone)
- Health psycho-educational programs
- Identified Drug User (IDU) reviews
- Harm reduction and AOD peer educators

Tailored responses for priority groups

\* Except MAP

\*\*Except for MAP and DPFC

# THE AOD HEALTH JOURNEY



<sup>1</sup> medium and maximum security prisons only

<sup>2</sup> At MAP only

# Health information requests

## **1. Continuum of care**

Scripts/discharge summaries/treatment plan

- contact location directly

## **2. Summary of Health Care**

Requests to be made to

[Jh.healthinformation@justice.vic.gov.au](mailto:Jh.healthinformation@justice.vic.gov.au)

# Management of Benzodiazepines in prison

Consider the Safety and Security and good order of the prison:

1. Clinical indication
2. Prescribed by exception/if at all
3. medication formulary
4. clinical discretion
5. balance of risk
  - supervised dosing

# Thank you



Justice  
and Community  
Safety

