

# Solving Behaviours of Concern and Preventing the Need for Psychotropic Restraint



**A one-day seminar /  
workshop for leaders,  
health care professionals,  
care staff & family carers**



## Specific Learning Objectives

Participants will learn:

1. To understand the root cause of conflict
2. How to identify the 4 categories of unmet needs behind behaviours of concern
3. How to meet these specific needs in a meaningful and lasting way
4. How to understand the symbolic language of people with dementia
5. A practical model for a team solution to solving specific behaviour of concern

## Where is the Education Applicable?

Although first developed for health care professionals and staff working in dementia care, the education has proven equally applicable in all areas of aged and dementia care from residential and community to hospital and palliative care. The education also benefits staff working in the areas of mental health and disability.

**Date:**  
**Tuesday 20th June 2023**

**Time:**  
**9am - 4.30pm**

**Venue:**  
**GV Health**

**To Book:**  
Contact Kate Furlanetto  
Kate.Furlanetto@gvhealth.org.au

## About the Presenter

### Jane Verity

Jane Verity is the Founder, Director and CEO of Dementia Care International and the *Spark of Life* Philosophy, as well as a world leader and pioneer in elevating the standards of emotional care of people with dementia.

Jane has a deep interest in empowering people who are caring for a person with dementia. For families caring for someone at home, she is acutely aware of their circumstances. Caring for her own mother with dementia brought to the philosophy a unique understanding and intimate knowledge that is only gained through personal experience.

Originally from Denmark and now living in Melbourne, Australia, Jane is an Occupational and Family Therapist and a Master Practitioner in NLP and is known for her life-changing and inspirational presentations.

She has authored two internationally published books and contributes regularly to national and international conferences and journals.



“We have obtained a second Continuous Improvement (a New Zealand standard that represents exceptional outcomes) for using the *Spark of Life* Philosophy and being able to evidence a reduction in behaviours of concern and depression.”

**Mischeal McCormick** – Owner of the dementia specific *Adriel House* and *Adriel Rest Home*, Amberley New Zealand



“My experience has been that the *Spark of Life* Education is transformative in shifting perceptions and attitudes. I have seen before my own eyes in my hospital the changes that occur when people with dementia have their emotional needs met.”

**Chris Boylan** – EO/Don from *Streaky Bay Hospital & Health Services*

# What sets the *Spark of Life*<sup>®</sup> Philosophy and Education apart?



We can often see 'WHAT' needs to be done but we don't know 'HOW' to do it. The *Spark of Life* Philosophy and Education is focused not only on the 'WHAT' but on giving participants simple, practical and unique solutions to the 'HOW'. It is one of the real strengths of this philosophy.

## **Spark of Life<sup>®</sup> Education via Zoom**

Dementia Care International has created a world class learning environment via the internet that is inspiring, energising and captivating, making it a joy for the participants to focus and concentrate.

The education is provided in easy to understand language with no technical jargon so it reaches everybody at all levels. The new ways of thinking; the concepts and techniques shared are anchored in the long term memory of the participants through a multitude of specific *Spark of Life* Education Methodologies.

The precise abilities learnt during the education can be implemented straight away with instant results.

## **The Spark of Life<sup>®</sup> Philosophy**

The *Spark of Life* Philosophy provides a perspective of dementia that opens up new possibilities for rehabilitation and improvement. The philosophy is also about revitalising the culture of care, enriching the quality of life for people with dementia and giving joy and renewed energy to carers. The philosophy is now practiced in diverse cultures and fields on 5 continents.

## **Outcomes**

Implementing the *Spark of Life* Philosophy raises the bar in emotional care practice and dementia rehabilitation. Through the philosophy, aged care homes and services are enabled to infuse a heart-centred attitude as conscious practice. This ensures that the person with dementia is at the forefront; that rehabilitation is made possible and people with dementia can live meaningful and enjoyable lives. In this culture staff can experience reduced stress and increased job satisfaction.

## **Dementia Care International**

Dementia Care International is an independent self-funded Australian based organisation supporting aged care services in providing excellence in their social and emotional care-practices. This is achieved through specialized education on the *Spark of Life* Philosophy and through the implementation of the *Spark of Life* Model of Care.



"The education is just phenomenal, there is no other word. It ignites a fire and a magic inside your soul to reach for new goals and to help the people we are here to look after and to care for, and to encourage them to find new things within themselves. I finally feel I can give the nursing and the care that has been locked up inside of me."

**Jaci Newman** – Registered Nurse, WA



"I have learned so much and never has a seminar captured my attention like this one. My attention has been there 100% the whole time even through zoom. Jane really gives her unconditional love to her students and makes sure the message comes across through the computer screen."

**Nanna Margrét Guðmundsdóttir**  
– Reykjavik Iceland



[www.dementiacareinternational.com](http://www.dementiacareinternational.com)

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